

Order Date	Order Number

Name: _____

Address: _____

Email: _____ Tel: _____

HOW TO RETURN ITEMS TO US:

1. Print & complete this form and pop it in your return parcel

2. Post your returns to us at:

Returns - *Sensory Smart Store,
Unit E, Concorde House,
Union Drive,
Sutton Coldfield,
West Midlands, B73 5TE*

ITEMS I WANT TO RETURN or EXCHANGE:

QTY	Description	Size	Refund Y/N	Store Credit Y/N	Reason Code	Exchange Y/N	New Size	New Colour	Reason for Return Codes
									1. Item doesn't fit 2. Wrong item received 3. Ordered to try but isn't quite right for me 4. Item not as expected 5. Poor quality/faulty 6. Item doesn't suit me/my child 7. Item arrived damaged 8. HELP - Please contact me! I'm not sure what to try next!

Sale items are only eligible for store credit.

For hygiene reasons, we're not allowed to accept returns in the usual way for intimate underwear (undies, boxers, briefs etc) but we do want to help, so can offer store credit if you need to return any that have been opened.

This does not affect your statutory rights.

For full Terms and Conditions, visit www.sensorysmart.co.uk



If you need any help with your returns, need some advice, or want us to help you choose a replacement item, just drop us a line at: sales@sensorysmart.co.uk and we'll be very happy to help.

