

# Sensory Smart Store

Order Date	Order Number

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_ Tel: \_\_\_\_\_

**ITEMS I WANT TO RETURN:**

QTY	Description	Size	Refund Y/N	Store Credit Y/N	Reason Code	Exchange Y/N	New Size	New Colour	Reason for Return Codes
									1. Item doesn't fit 2. Wrong item received 3. Ordered to try but isn't quite right for me 4. Item not as expected 5. Poor quality/faulty 6. Item doesn't suit me/my child 7. Item arrived damaged 8. HELP - Please contact me! I'm not sure what to try next!

**HOW TO SEND YOUR RETURN TO US:**

1. Print and complete this form and pop in your return parcel
2. Post your returns to us at:  
 Returns - Sensory Smart Store  
 264 Burley Road  
 Bransgore  
 Hampshire  
 BH23 8DR



***If you need any help with your returns, need some advice, or want us to help you choose a replacement item, just drop us a line at: [sales@sensorysmart.co.uk](mailto:sales@sensorysmart.co.uk) and we'll be very happy to help.***

Sale items are only eligible for store credit.  
 For hygiene reasons, we're not allowed to accept returns in the usual way for Underwear (undies, boxers, briefs etc) but we want to help you, so we'll swap them or give you store credit if you need to return any.  
 This does not affect your statutory rights.